

Co-Design in Action: Shaping NHS Services Together 2025

Wednesday 12 November 2025 | 1.00pm - 4.30pm | Northumbria Health and Care Academy,
Cramlington, NE23 6NZ

1pm	Welcome	Katie Stevens, Non-Executive Director, Northumbria Healthcare
1.05pm	Working in partnership with people and communities	Gillian Driscoll, People and Communities Senior Manager, NHS England Sarah Clasper, Senior Experience of Care Lead, NHS England
1.20pm	Public involvement at the Integrated Care Board	Jo Whaley, Involvement Lead, NENC ICB
1.30pm	Northumbria Participation Group: Two years on	Michael Young, Northumbria Participation Group Lay Representative & Chair, Northumbria Healthcare
1.40pm	Q&A session	
1.55pm	Empowering the next generation: Strategies for youth involvement in healthcare	Jo Ball, Paediatric PPIE & Engagement Coordinator, Newcastle Hospitals
2.10pm	Harnessing the power of community connections to promote vaccination uptake in children and young people	Caroline Smith, Senior Clinical Lead School Age Immunisation Team Stephanie Gibbs, Clinical Lead School Age Immunisation Team, Northumbria Healthcare
2.25pm	Q&A session	
Refreshments		
2.45pm	CNTW lived experience service – meaningful involvement	Dawn Willis, Head of Involvement, Cumbria, Northumberland, Tyne & Wear NTW Janine Fish, Patient and Carer Involvement Facilitator, Cumbria, Northumberland, Tyne & Wear NTW
3pm	A delivery partner approach to creating poverty aware services at Northumbria Healthcare: Working with Children North East and our lay reps to co-design training and resources based on patient and staff engagement	Lisa Nevens, Public Health OSM Louise Swash, Public Health Manager, Northumbria Healthcare
3.15pm	Working together: Using patient and public experience	Julie Tucker, Project Manager Lindsey Fothergill, Cancer Project Worker, NENC ICB Learning Disability & Autism Workstream
3.30pm	Co-designing a Northumbria Patient Charter	Jo Mackintosh, Chief Experience Officer, Northumbria Healthcare
3.40pm	Q&A session	
3.55pm	Closing remarks	